

Transus Instruments - Personal Data Policy

Personal data Policy

Transus Instruments respects your privacy and will do its utmost to protect your personal data. We process and store your data thoughtfully and safely. We process your data only in accordance with the European General Data Protection Regulation (GDPR) (in Dutch AVG). This privacy statement can be updated on a regular basis when required. The latest version of this statement is always available on our website. The privacy statement is applicable to all data we collect and process of (potential) customers; employees; suppliers; users of our website and other services.

1. Data controller

An eminent technology service company, Transus Instruments ("Transus Instruments Pty Ltd" and "Transus Instruments BV") offers a variety of services in a range of areas, and consequently deals with a substantial amount of personal data. In this Personal Data Policy, you can read how we process your personal data when you are a customer, participate in events, visit our website, or are in contact with us for other reasons. Transus Instruments is the data controller for processing your personal data.

Our contact information is as follows:

Transus Instruments Pty Ltd
181 Elizabeth Street
Hobart, Tasmania
AUSTRALIA 7000
Tel: +61 (0)3 62237105
Email: info@transus-instruments.com

Transus Instruments BV
Bloesemlaan 4
3897LN Zeewolde
THE NETHERLANDS
Tel: +31 (0)36 7370006
Email: infoNL@transus-instruments.com

2. Processing of your personal data

2.1 Personal data and purpose

Transus Instruments processes personal data for specific, professional purposes. The amount and nature of personal data will vary according to the purpose. The primary purposes are outlined below:

WEBSITE AND SOCIAL MEDIA

When you visit our website or social media pages, we may collect your IP address, information about your operating system, language setting, browser type, equipment type, actions on our websites, for example. The purpose of collecting and processing this data is to provide you with the best possible experience on our website.

MARKETING AND NEWSLETTERS

If you receive newsletters or marketing from us, we may process your name, place of employment, title, address, telephone number, email address, areas of interest, participation in events, and any visits to our website and other digital platforms. The data is processed in order to facilitate sending targeted and relevant information based on your interests or connection to our business.

EVENTS, NETWORK GROUPS, CLUBS, ETC.

Upon your registration and participation, Transus Instruments may process information about your name, place of employment, title, address, telephone number, email address, amongst others. The purpose of processing this data is to facilitate your participation.

PRODUCTS AND SERVICES

In connection with bidding for or purchasing products and services, we may process information about your name, address, telephone number, email address, date of birth, competences, education, etc. In addition, we may process civil registration (CPR) numbers, if this is a statutory requirement. The purpose of processing this data is the establishment of a customer relationship and delivery of the agreed service.

VISITORS

When visiting a Transus Instruments facility, on arrival at reception your details will be registered including name, place of employment, email address and telephone number. Some locations also have CCTV. This personal data is collected for security reasons.

JOB APPLICANTS

If you are applying for a position with Transus Instruments, we may process information about your name, address, telephone number, email address, date of birth, education, photograph and other data that is included in your application. The purpose of processing this data is to assess and select applicants

OTHER CONDITIONS

In circumstances where Transus Instruments offers booking hotels and flights, car rentals, for example., we may process information including but not limited to your name, address, date of birth, nationality, which is required for making reservations. The purpose of processing this data is to be able to make the agreed reservations.

2.2 Information obligation

When Transus Instruments collects and processes your personal data, we will inform you. The method by which you are informed will depend on the context in which we collect and process your data, and in each case, as a minimum, you will be informed via a reference to this Personal Data Policy.

2.3 Rectification

Transus Instruments continuously updates your personal data if we become aware that it has changed. We therefore ask you to inform us of any changes to your personal data. This may take place directly to your business contact at Transus Instruments, or by email to infonl@transus-instruments.com.

2.4 Transfer within the EU/EEA

Transus Instruments may transfer your personal data if this is necessary in order to deliver the agreed service, or to fulfil any regulatory requirements. Any such transfer may be to consolidated companies, business partners or relevant authorities. When attending events, courses and training, your name and place of employment may also appear on the list of participants issued to the other participants and any business partners for the event in question.

2.5 Transfer to other countries

Transus Instruments may forward your personal data to recipients outside the EU/EEA. This may take place to the same extent and on the same basis as stated in section 2.4.

Transus Instruments will ensure that there is an adequate level of protection when transferring to another country, cf. articles 45-49 of the General Data Protection Regulation.

2.6 Storage and erasure

Transus Instruments will retain your personal data for the period necessary for the intended purpose. This will vary according to the nature of the task, and is described in internal procedures and guidelines, which ensure that no personal data is saved for longer than is justified, based on objective grounds for doing so. The period of time is determined on the basis of an overall assessment of the type and amount of personal data, Transus Instruments' legitimate interest, and the fulfilment of any customer or statutory requirements. Job applications are kept until the position is filled unless you give consent otherwise.

3. Your rights

You have the right to access the personal data that we process concerning you at any time, but with certain statutory exceptions. In certain cases, you also have the right to object to data collection, and to further processing of your personal data. You are also entitled to the rectification, erasure or blocking of your personal data, according to the respective regulations. You also have the right to request details of the personal data that you have provided to us. Requests regarding your rights may be submitted in writing to info@transus-instruments.com.

4. Withdrawal of consent

At any time, you may withdraw any consent that you may have previously given. We will then erase your data, unless it is required for other reasons.

5. Opportunity for appeal

If you disagree with how we process your personal data, you are entitled to appeal to the Dutch authority for personal data

Autoriteit Persoonsgegevens
Bezuidenhoutseweg 30
2594 AV The Hague, The Netherlands
www.autoriteitpersoonsgegevens.nl